

# Concept Research Pvt.Ltd

## Panel book



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# About Us

Concept Research is a market research and data collection company.

We are experienced in conducting B2B,B2C and Healthcare Research access to respondents in various countries.

Our services undertake the initiative in accumulation of significant consumer data and present it to the various Enterprises.

The primary motive is to present the consumer data to the clients of companies which is essential to evaluate Consumer Behaviour.

Our team is well-versed with human skills which are essential to have confident interactive skills to establish relation with the respondents

## Business Areas:

**1) Online Panel Provision**

**2) Marketing Consulting**

**3) Sales Consulting**

**4) Market Research**



# Pride of Concept Research

## Pioneership

- We are a research company that conducted online qualitative research, established well reputed research institutes, conducted mixed mode researches (online + offline)
- We dare to challenge new methodology in the market

## Affordability

- We offer reasonable project price to pursue the value for money
- We offer best quality with affordable prices.

## Client first

- We have serviced our minds to flexibly cope up with customer needs along with keeping principles and guidelines of the company
- We are happy if our client is happy.

## Well-prepared

- Through 1 million active panels through which we pre-secure the data points of target respondents.
- We are ready to provide data for sophisticated and difficult to reach respondents.

# ConceptResearch **POWER- Online Research Panels**



Fast/ accurate  
target respondents  
through 1 million  
panelist

The diagram consists of two blue triangles pointing upwards, positioned side-by-side. The left triangle contains text describing a broad-based panel method, while the right triangle contains text describing a specialized panel method. The background features a faint, stylized map of the United Kingdom.

Pre secured  
difficult to reach  
research target  
through specialized  
panels

# Getting in Touch with people !



- ❑ **Online Research Panels helps around 180 of the world's best research focused companies. These organizations are willing to enjoy the best services provided by the integrated solutions of our online research samples, our online survey software's, and various custom panel building services.**
- ❑ **Concept Research is Asia's fastest growing online market research panels and online survey technology provider. The leading world's professionals are constantly enjoying the reliable data collection and survey scripting services that are delivered through our panel community of 1 Million active members in 20 countries around the world.**
- ❑ **Our panel has acquired a highly profiled and highly responsive reputation. Whatever is your online data need, We will be committed that your organization will get in touch with the people.**

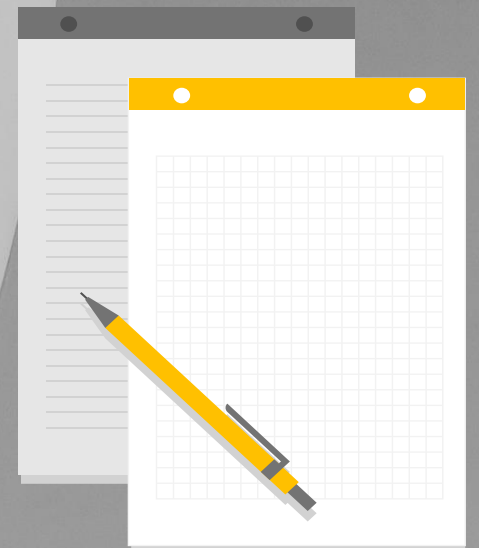
# Concept Research (Online Research Panels) quick facts!!

- ❖ 1 million active members
- ❖ Across 20 countries
- ❖ 21 specialist panels
- ❖ Survey software
- ❖ Panel management software solutions
- ❖ Consumer opinion open communities
- ❖ Panel building services
- ❖ Pure market research and consultancy services
- ❖ Survey translation management
- ❖ Survey scripting advertise

# Contact Online Research Panels

**Even if it is for sample survey, full market research service projects including survey scripting, panel building surveys, and panel management software solutions; Online Research Panels can help you take the advantage of internet as a method for collecting research data.**

**Please feel free to contact us, as soon as we get an email from you, our company representatives will revert your queries immediately.**





## Concept Research Services

**Only sample services** -our specialist panels allows us to immediately address the feasibility of the projects offered by you and in turn helps make quick turnaround time which leads to faster completion then any other provider.

**Online advertisement tracking :** Test the efficiency and effectiveness of the online advertisement campaigns Receive full detailed reports and comparison tables on measured brand perception.

**Research Technology:** Along with our research technology our clients are able to test advertisements concepts, website effectiveness, customer satisfaction, and even new product development.

**Creating your own Quick Surveys:** With us, you can create your own quick online survey of 1-8 questions and can receive responses of 100- 1000, with live results within 24 hours

# Digging Deeper: Our Panels

- ❑ We manage a panel community of 1 million most engaged / active panelist across 20 countries. We utilizes various web technology to increase the engagement, overall responsiveness, reliability and unbiased opinion of the panelist.
- ❑ Our panel communities enable the individuals to express and share views on qualitative and quantitative opinions.
- ❑ Due to the long experience across various cultures, we can provide you a deep understanding of the national cultural variations that highly affect your global projects.
- ❑ The science of Research Panel- our panel management team allows to manage the panel in such a manner that ensures to deliver the research professional the most reliable and trustworthy opinions.
- ❑ Online panel quality- the Panelist recruitment is deep and very continuous which allows us to have full profiling details of the Panelist. This allows fast and accurate estimates on the incidence rates for the most challenging research projects.

## *Panel quality policies*

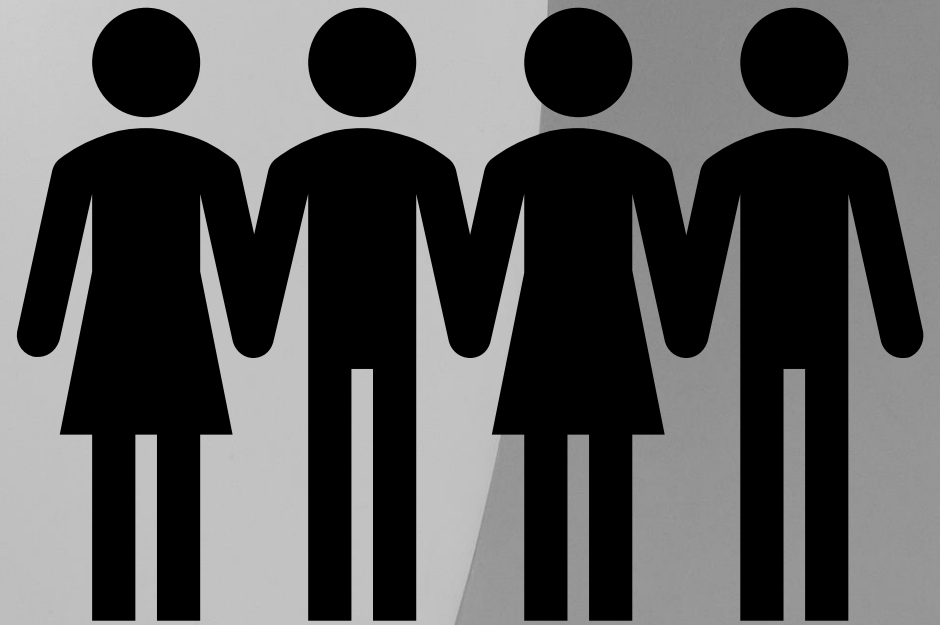
**We follow the most stringent quality policies in the industry.**

- ☐ Bounce back email and duplicates are checked every day.
- ☐ Duplicates are also checked during and after the registration process.
- ☐ Panelist with inconsistent responses are removed
- ☐ Regular checks with the registration data
- ☐ Unresponsive Panelist are purged on weekly basis.
- ☐ Panelist regularly encouraged to update their profiles.



# Multiple sources of recruitment of panelist

- ❖ Emails
- ❖ Referrals
- ❖ Banner
- ❖ Advertising
- ❖ Pay per clicks advertising
- ❖ Face to face

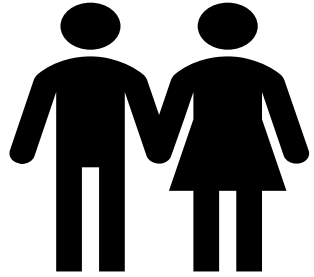


# OVER 20 COUNTRIES AND 1M SURVEY RESPONDENTS

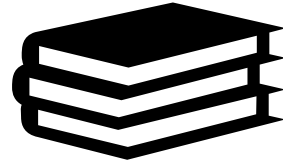
## OUR SAMPLE VITALS



# U.S. Panel Statistics



Male: 35%  
Female: 65%



## Education:

<High School Graduate: 10%  
High School Graduate: 16%  
Associate Degree: 5%  
Bachelor's Degree: 25%  
Master's Degree: 14%  
Some college or Further Education: 26%  
Vocational or Technical Degree: 2%  
Doctoral or Professional Degree: 2%



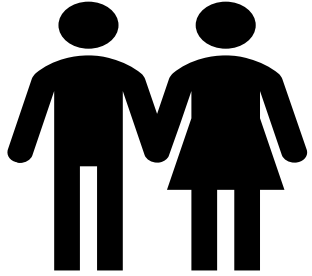
## Income:

29% - <\$25K  
21% - \$25K-\$49K  
17% - \$50K-\$74K  
12% - \$75K-\$99K  
12% - \$100K-\$149K  
4% - \$150K-\$199K  
5% - >\$200K

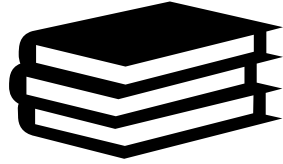
## Age:

18% - 35-44  
14% - 45-54  
11% - 55-64  
7% - 65+  
23% - 13-24  
27% - 25-34

# United Kingdom Panel Statistics



Male: 41%  
Female: 59%



## Education:

<High School Graduate: 9%  
High School Graduate: 36%  
Bachelor's Degree: 23%  
Master's Degree: 11%  
Some college or Further Education: 11%  
Vocational or Technical Degree: 8%  
Doctoral or Professional Degree: 2%



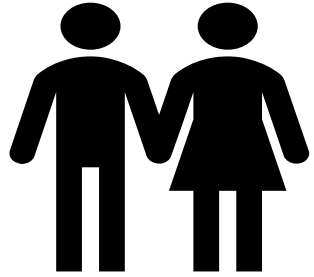
## Income in £ :

29% - <10K  
21% - 10K-19K  
17% - 20K-29K  
12% - 30K-39K  
12% - 40K-59K  
4% - 60K-89K  
5% - >90K

## Age:

17% -35-44  
14% -45-54  
10% -55-64  
6% -65+  
27% -13-24  
26% -25-34

# France Panel Statistics



Male: 46%  
Female: 54%



## Education:

<High School Graduate: 8%  
High School Graduate: 19%  
Bachelor's Degree: 21%  
Master's Degree: 16%  
Some college or Further Education: 17%  
Vocational or Technical Degree: 8%  
Doctoral or Professional Degree: 11%



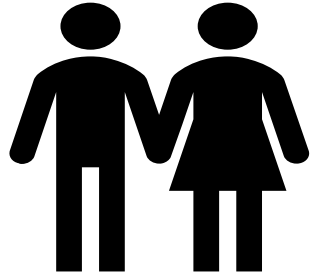
## Income in € :

37% - <20K  
30% - 20K-39K  
15% - 40K-59K  
7% - 60K-79K  
11% - >80K

## Age:

18% -35-44  
13% -45-54  
8% -55-64  
5% -65+  
31% -13-24  
25% -25-34

# Germany Panel Statistics



Male: 50%  
Female: 50%



## Education:

<High School Graduate: 7%  
High School Graduate: 36%  
Bachelor's Degree: 14%  
Master's Degree: 3%  
Some college or Further Education: 8%  
Vocational or Technical Degree: 29%  
Doctoral or Professional Degree: 3%



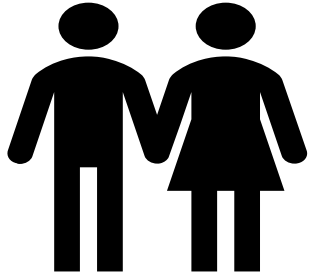
## Income in € :

32% - <20K  
30% - 20K-39K  
15% - 40-59K  
8% - 60K-79K  
5% - 80K-119K  
3% - 120K-159K  
7% - >160K

## Age:

16% -35-44  
12% -45-54  
6% -55-64  
3% -65+  
33% -13-24  
30% -25-34

# Italy Panel Statistics



Male: 51%  
Female: 49%



## Education:

<High School Graduate: 13%  
High School Graduate: 48%  
Bachelor's Degree: 13%  
Master's Degree: 14%  
Some college or Further Education: 3%  
Vocational or Technical Degree: 6%  
Doctoral or Professional Degree: 3%



## Income in €:

39% - <20K  
35% - 20K-39K  
12% - 40K-59K  
5% - 60K-79K  
3% - 80K-99K  
6% - >100K

## Age:

24% -35-44  
14% -45-54  
6% -55-64  
2% -65+  
25% -13-24  
29% -25-34

# Panel Profiling Attributes

- ☐ Hobbies and Interests
- ☐ Occupation
- ☐ Ages & Gender of Children
- ☐ Marital Status
- ☐ Automobile
- ☐ Parent and Child
- ☐ Ethnicity
- ☐ Travel
- ☐ B2B Audience
- ☐ Doctors
- ☐ Communication Services
- ☐ Personal Care Products
- ☐ Company Size
- ☐ Designation
- ☐ Preferred Language
- ☐ Education
- ☐ Others



# Technique

- Popular mobile app and web applications Users see ConceptResearch survey and are virtually awarded after the completion of the survey.
- In order to enter the survey, there is a verification check set of questions for the users.
- Users who qualifies the verification/Quality check are only allowed to complete the survey.
- There are virtual reward for the users who completes the survey.

# Panel Recruitment

- ☐ Variety Of Online Recruitment (Targeted & Non-Targeted)
- ☐ Recruit by groups
- ☐ Variety Of Offline Recruitment (Targeted)
- ☐ Identify and work with regional / large recruitment partners
- ☐ Newsletter Advertising, Banner and Pop-Up Adverts On Regular Internet Sites
- ☐ e-mail Lists
- ☐ Telephonic Recruitment
- ☐ Panellists Are Recruited Exclusively For Market Research Studies

# Quality Assurance

- ❖ Ensure the User has completed the basic Background & Demographic Survey
- ❖ We actively analyse our network of respondents to eliminate any suspicious IP addresses - proxies, server farms, or other abnormalities
- ❖ Send A Follow Up Email Confirmation To Double Opt-In The Panel
- ❖ Our users are continuously asked questions that allow us to analyse their consistency and attentiveness.
- ❖ We focus on the Quality Responses.
- ❖ Reward the Respondents for their valuable input in the survey.

# Speed - Accuracy - Reliability

- Maintaining quality in a sample has always been an issue faced by both market research and sample companies thus we focus to keep maintaining the quality by using various Techniques & methodologies.
- Genuine Data is the priority of the list.
- Control over re-contacting respondents
- Reliable data quality
- Cost and time efficiencies
- We apply custom-designed trap questions to help test sincerity and maintain the accuracy.
- There are questions to maintain the attentiveness of the respondents.

# Reasons To Partner With Us

- ✓ On time deliveries
- ✓ Reliable and efficient data
- ✓ Committed
- ✓ Cost-effective
- ✓ Low Attrition Rate
- ✓ High Response Rate
- ✓ Quality benchmarked respondents
- ✓ Flexible audience size based on your requirement
- ✓ We care about respondents.
- ✓ We ensure the quality and validity.
- ✓ Key Targeting



# Industry

Our cross-industry experience and knowledge with expectations of clients from different sectors by planning and forming our research strategies. We provide our solution to following industries.



**Advertising/ Public Sector**



**Education**



**Textile/Fashion Clothing**



**Agriculture**



**Automotive Research**



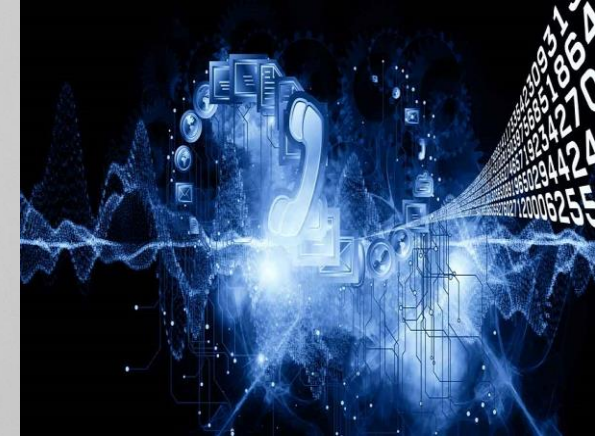
**Beverages**



**Automotive Clinics**



**Travel/Tourism/Sport**



**Telecommunications**



**Retail/ Wholesale**



**Healthcare/Pharmaceutical**



**Food and Beverages**



**Cosmetics/Hygiene**



**Petrol/ Oil/ Gas**



**Durables/ Electrical Goods**



**IT/ Software/ Hardware**



**Logistics/Transportation**



**Financial Services**

# Our Services



**Media Research**



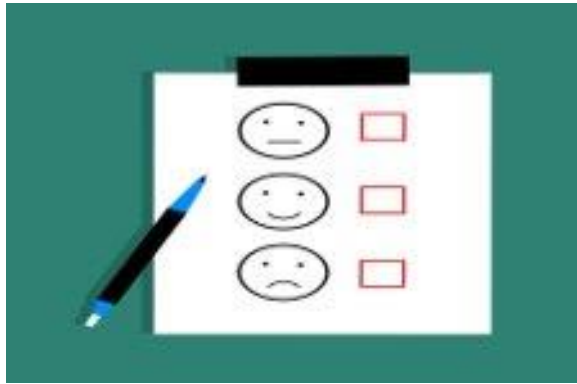
**Consumer Research**



**Opinion Research**



**Loyalty Research**



**Advertising Testing**



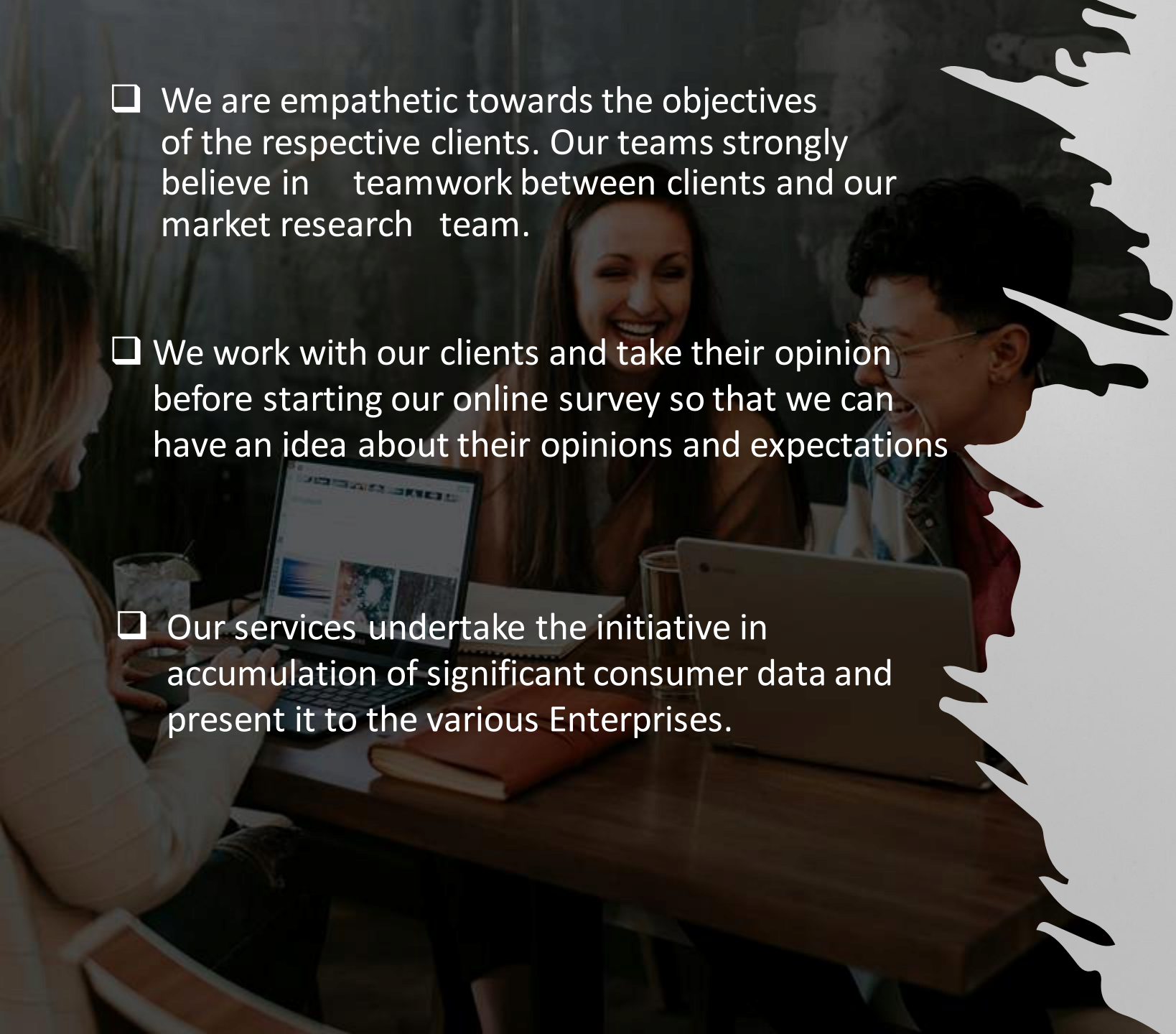
**Product Research**



**Brand Research**



**Healthcare Research**

- 
- A photograph of three people (two women and one man) sitting around a wooden table, smiling and looking at laptops. The image is partially obscured by a large white circular graphic on the right side.
- ☐ We are empathetic towards the objectives of the respective clients. Our teams strongly believe in teamwork between clients and our market research team.
  - ☐ We work with our clients and take their opinion before starting our online survey so that we can have an idea about their opinions and expectations
  - ☐ Our services undertake the initiative in accumulation of significant consumer data and present it to the various Enterprises.

## Our Goal

# Thank You



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